



Precious Pets
HOMECARE

ABN: 70 726 784 778

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- Servicing Bribie Island and surrounding areas -

Service Contract

Date:/...../.....

Client Information

Name:

Address:

Home phone: Mobile phone:

Email:

Away contact name: Number:

Local alternate name: Number:

Start Date:/...../.....

Last Feed Date:/...../.....

Pet Information

	Pet 1	Pet 2	Pet 3
Pet Name			
Breed			
Sex			
Age/ Birthday			
Diet			
Medication			
Exercise requirements			
Brief pet medical history			
Vaccinated when & with?			
Where pet food kept?			
Allowed treats?			

Client's initials:

Pet Information - continued

Facebook photos?

Preferred Veterinary Practice:

Veterinarian Name:

Address:

Phone Number:

Household routines: i.e./ lights on off, telly, radio, plants watered, bins, mail?

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Extra Services: i.e./ bread and milk for clients return & watering large gardens will incur a fee?

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Returning house keys: i.e./ procedure

Leave outside/where?

Given directly to client / given to alternate person - if so who?

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Precious Pets' HOMECARE - SPECIAL Terms & Conditions

- **PET INJURY-** Although all due care is taken, in the unfortunate event of a pets' injury or death, Precious Pets' HOMECARE will not in any circumstance be held responsible.
- **FREE SPIRITED ANIMALS-** These are animals who reside outside with access to roam. Precious Pets' HOMECARE cannot be held responsible in any way for animals being lost or killed.
- **FENCES-** It is the sole responsibility of the client to ensure all fences and/or windows are secure to provide containment of pets.
- **VETERINARY CARE REQUIRED-** If under any circumstance any of the animals within the service contract are in need of veterinary assistance, these shall be treated at the expense of the client listed - ***The client having also pre-arranged with their preferred veterinarian to pay any costs incurred.***

Client's initials:

Precious Pets' HOMECARE - GENERAL Terms & Conditions

DAILY SERVICE- Client's service fee is based on one daily visit per day. A daily visit will be a minimum of 20 minutes dependent on the individual animal's needs.

SERVICE HOURS- are 6am to 5pm, any visits performed outside these hours will incur an extra \$5.00 fee per visit.

PUBLIC HOLIDAYS- only Easter Sunday, Christmas Day and New Years Day will be double the standard quoted daily rate.

CANCELLATION FEES- are equal to one daily feed. This is only incurred after the first free initial consultation and reservation has been confirmed.

EXTRA TIME EXPENDED- by a sitter due to pet or home emergency will be charged at a rate of \$26.00 per hour.

OTHER PERSONS WITH ACCESS- Precious Pets' HOMECARE will not be held responsible for other people having access and causing damage to client's home.

FREE KEY EXCHANGE- drop-off or pick-up are to be within service hours, an extra fee will be incurred outside these hours.

EARLY RETURNS- If client returns home early and doesn't contact sitter, the daily rate will be charged in full. Once care has commenced any cancelled days shall be charged at half the standard daily rate.

LATE PAYMENTS- Payment for services is **due within 5 working days** of service completed. Late payments incur a \$5.00 per day fee. *Any booking of 10 days or more shall be paid half in advance.*

EXTRA SERVICES- incur an extra fee dependent on what the service is, whether that be a garden that needs to be watered or having milk and bread ready on client's return.

ADDITIONAL PURCHASES- Any additional foods or pet products needing to be purchased by Precious Pets' HOMECARE are the responsibility of the pet owner.

NEW CLIENTS- At least 2 days notice is required for new clients only. A \$5.00 one-off fee will be incurred if less than 2 days notice is given.

Client's initials:

TERMS OF AGREEMENT

The terms of the contract begin from the *first* daily visit of pet sitting service and continue to the *last* daily visit.

By signing below, I indicate I have read, understand & agree to all the Precious Pets' HOMECARE Service Contract details.

I have agreed to the amount of \$ per day for pet sitting services.

Estimate of fees for service:

(This may differ from final invoice due to extra services or days)

Days of service: @ \$ per day.

Estimated total: \$

Client's Declaration & Signatures:

I have read, understand & agree to all the Precious Pets' HOMECARE Service Contract details.

Client's Name: Sitter's Name:

Signature: Signature:

Date:/...../..... Date:/...../.....

(on behalf of Precious Pets' HOMECARE)